

Little Coombe Kennels & Cattery

Dog Lane. Woodbury Salterton, Exeter EX5 1PZ

01395 232545.....www.littlecoombe.co.uk

Newsletter.....May 2010

Volcanic Ash Disrupts Travel

The highly unusual events in April, when an Icelandic volcano caused the shutdown of most European air space, had a huge impact on many of our clients. This in turn had an effect on many businesses such as ourselves.

Many clients had to cancel their holidays and rebook at a later date, or change to a UK destination or change flights to ferries. Other clients were stranded abroad with little information about when they might expect to get home. Luckily, we had enough space for everyone because the cancellations more or less equalled the delayed ones.

Thankfully we think everyone is now back home and all pets reunited with their owners, although it seems that there may be further problems ahead depending on where the ash cloud goes.

Duncan was due to fly to Scotland to visit family the day after the ash problem started, but his flight was postponed several times. In the end he went a week later than planned.

If you were delayed abroad and your expenses incurred were covered by your travel insurance or your pet insurance, please contact us if you need a detailed receipt to claim back kennelling fees.

New part-time staff

We are pleased to see the kennels getting busier for the summer as we would have hoped, so we have recently appointed two new part-time staff to help on Saturdays and in school holidays. Shannon and Beth will be helping our regular staff, Lorraine, Erica, Kirsty and Angela.

Thank you for all the Tesco Vouchers for Schools brought in by our customers. We have given them to our local primary school at Woodbury Salterton.



Duncan & I had a nice few days away over half term with our family. We didn't go far, just to a cottage in South Devon, but we were lucky with the weather and had a nice break.

Sadly, we lost our older boxer, Martha recently after she suffered a gastric torsion (a twisted stomach). We miss her a lot and Tilly is a bit confused now that she is an only dog.



PLEASE REMEMBER TO WORM AND FLEA-TREAT YOUR DOG & CAT REGULARLY

The work to our house roof is nearly finished now and we are pleased to see the scaffolding being taken down. The only trouble is that our three cats have discovered a new playground up on the roof and are still running around up there at all hours of the day and night.