

Little Coombe Kennels & Cattery

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Duncan & Jenny Sheriff

Newsletter.....December 2013

Christmas & New Year

At the time of writing we are fully booked for dogs but still have a few spaces for cats. However, if you have not yet reserved a space it is always worth giving us a ring in case we have had any cancellations.

If you have made a reservation which includes Christmas, please could you make sure you have paid your £20 deposit by 1st December. This deposit is non-refundable and will be deducted from your final bill. Many clients have already paid this, many thanks if you have done so!

On Christmas Day and Boxing Day we will not be open to customers (although we will be busy looking after all the dogs and cats). On all other days we will be open our usual opening hours: 8am to 5pm.

Winter weather

The forecast is for a cold winter this year but there is no need to worry about your dog or cat being cold whilst boarding.

Every kennel has a heater in it, as does the central corridor area. All dogs have a plastic bed with a Vetbed fleece for bedding. The temperature is monitored by max/min thermometers. Similarly, the cats each have an enclosed plastic igloo bed with a heat pad inside it. At times of cold weather there is supplementary heating on in the cattery too.

We also have an emergency generator in case of power cuts!



*Merry Christmas and
a Happy New Year
to all our customers
from
Jenny, Duncan and
all the staff*

A look back at 2013

We have been relatively lucky in this business compared to some others in that we have not felt the effects of the recession too badly, but we have still felt some effects. One big change for us is that people are tending to make their plans more "last minute", which makes it hard to predict how busy we are going to be. In a seasonal industry, it is a challenge to get our staffing levels just right, but we try our best. During the quiet times of year we like to keep on all of our permanent staff, so they then lend a hand with all the painting and maintenance that can only be done when we have empty kennels. This year, Duncan has been doing a major job of stripping all the walls in the outside kennel runs right back to plaster and everyone has been helping with the repainting. Hopefully the dogs will appreciate our efforts! On the personal side, we have all enjoyed fairly good health this year. Duncan's mum turned 80 a few weeks ago and celebrated the occasion with a microlight flight!

BEWARE!

*Please avoid letting your dogs eat any of the following over Christmas as they are all **poisonous** to varying degrees:*

*Chocolate
Grapes & raisins
Christmas cake
Christmas pudding
Onions and garlic
Peanuts
Antifreeze*

Swallowing tinsel, Christmas decorations or cooked turkey bones are also very real hazards at this time of year!

Please keep cats well away from lilies too.

Please also visit our facebook page!